



The Bank of Khyber

15<sup>th</sup> September, 2020

**Area Managers  
Area Operations Managers  
Branch Managers/ Manager Operations/ Area Compliance Officers  
(All Branches)**

**SERVICE CHARGES ON THE COLLECTION OF FEES OF EDUCATIONAL INSTITUTION**

This is with reference to Schedule of Bank Charges wherein it has been clearly mentioned that no services charges shall be deducted from students depositing fee in the Educational Institutions accounts maintaining with BOK.

In this connection, it has been noted with great concern that some branches are obtaining online charges from students depositing the fee in the educational institutions which is the violation of Head Office & SBP's instructions.

Branches are once again strictly advised not to obtain any online charges from students or parents etc who are directly depositing fee into educational institution accounts.

Please ensure meticulous compliance.

Regards

**QAISER ALI RASHID**

Incharge Branch Banking Operations Department

Copy to:

1. Group Head Operations & Support.
2. Group Head Conventional Banking.
3. Group Head Islamic Banking.
4. Chief Compliance Officer.
5. Head Internal Audit Division.

**SHABBIR AHMED**

Head Branch Banking Operations  
Division